

2023

# Emergency Services 2023 Annual Report

Barron County Emergency Management



## **GRANT FUNDING RECEIVED**

Emergency Management has applied and received the following grants this year:

\$64,599	FY22 Emergency Management Performance Grant Closeout (EMPG)
\$12,341	FY22 Emergency Planning and Community Right-to-Know (EPCRA) Grant
\$3,937	FY22 Hazardous Materials Emergency Planning (HMEP) Grant
\$7,517	FY22 Computer & Hazmat Response and Equipment (CHREG) Grant

**Grant funding received (2023):      \$88,394**

## **GRANT FUNDING AWARDED**

Emergency Management has applied and been awarded the following grants this year (pending receipt):

\$44,739	FY22 Emergency Management Performance Grant Closeout (EMPG)
\$12,954	FY22 Emergency Planning and Community Right-to-Know (EPCRA) Grant
\$7,234	FY22 Hazardous Materials Emergency Planning (HMEP) Grant

**Grant funding awarded (2023):      \$20,188**

## **2023 FUNDING OVERVIEW**

Totals from previous sections above:

\$81,821	Total Grant Funding Received
\$64,971	Total Grant Funding Awarded (awaiting receipt)
\$0.00	Total Response Reimbursement Received
\$0.00	Total Disaster Reimbursement Received

**Grant funding throughout 2023:      \$108,582**

## **2023 GRANT FUNDING APPLICATION**

To offset the cost of upgrading our radio network to a Simulcast System, Emergency Management has applied for a Non-State Grant in the amount of \$1,395,985. If awarded, the grant requires a 50% local match in the amount of \$697,992. Meaning that Barron County would pay \$697,992 and the grant would award the same amount. Grant results should be released within the next 60 days.

# **PREVIOUS INITIATIVES**

## **OFF-SITE PLAN UPDATES**

Emergency Off-Site Plans were updated for the 18 chemical facilities in Barron County. These plans play a crucial role in accordance with the provisions of the Emergency Planning and Community Right-to-Know Act (EPCRA). They encompass vital information such as chemical identification, hazard exposure profiles, and release management practices. These comprehensive plans serve as a valuable resource for both facility personnel and local emergency responders in the event of a chemical spill or release.

## **EMERGENCY OPERATIONS PLAN UPDATES**

Municipal Emergency Operations Plans (EOPs) for 31 townships, cities, and villages within the county have also been updated. These plans are designed to effectively guide local government and elected officials throughout the response and recovery phases of disasters and large-scale incidents that directly impact their respective communities. Once the municipal board updates their plan, a copy is kept at the municipal level and with Emergency Management so it can be referenced during disasters and large-scale incidents such as floods, windstorms, tornadoes, hazardous materials incidents, etc.

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Barron County is also updating the county emergency operations plan, through a review and sign-off from multiple department heads and several external support agencies and organizations. Similar to emergency plans at the municipal level, the county plan identifies how disasters and large-scale incidents will be managed, resources that are available at the local, state, and federal level; and emergency contacts to support local operations.

This also includes the update and maintenance of the Barron County Strategic Plan. This plan consists of the county's vision, mission, values, and strategic outcomes that expand into goals and metrics for those outcomes. The plan basically serves as a community's roadmap and is used to prioritize initiatives, resources, goals, and department operations planned over the next 5 years.

Once the draft plan is created, it is provided to county administration and area stakeholders for input and overall approval. It is then incorporated into many day-to-day planning initiatives throughout the coming years.

### **COMMUNITY OUTREACH PROJECTS**

Emergency Management participated in multiple community outreach projects in 2023, including:

- National Weather Service Annual Storm Spotter Training (open to Public) with approx. 80 in attendance
- Cumberland Police Dept - CPR/AED, First Aid Training
- Haugen School Safety Meeting with Site Walk-Through
- Attended Barron County Fair for 5 Days
- Attended all NW WI HERC Meetings
- Attended multiple Fire Department Business Meetings
- Attended National Night Out
- Tornado Planning with Chetek Clergy Association
  
- Survival Presentation with Pastor Cody Kargus at Cumberland High School
  - School Walk-Through and Survival Presentation
  
- Survival Presentation with Pastor Cody Kargus at Cameron High School
  - School Walk-Through and Survival Presentation



Kid's Safety Day sponsored by Mayo Hospital at Anderson Park

### **COMMUNICATIONS**

Wireless cameras and weather stations were installed at the Clinton Radio Tower to enhance site security and provide situational awareness, specific to approaching severe weather, monitored in dispatch.

Mounted above the tree-line, the high-definition infrared camera allows 911 dispatchers to quickly adjust (pan/tilt/zoom) the positioning to view and assess current severe weather conditions and approaching storms.

Additional weather stations and cameras will be installed at other radio tower sites in Dallas, Turtle Lake, Cumberland, etc as crews climb the towers to install the new Simulcast network upgrade.



Clinton Tower Camera View

## **AED REPLACEMENTS**

At the start of 2023, Barron County received notification that the existing stock of AEDs, specifically the HeartStart FR2 and FR2+, had reached end-of-life status, rendering them ineligible for repair, spare parts, or maintenance. Replacement became the only viable option. Our inventory revealed that Barron County had 35 FR2 and FR2+ AEDs that were considered end-of-life. After a prolonged backorder period, the new Zoll Plus AEDs arrived and replaced the FR2/+. Additional AEDs were procured to ensure that each patrol vehicle had an assigned AED for every shift. A strategic decision was also made to transition from HeartStart FR2/+ to Zoll Plus AEDs to align with local EMS compatibility. This transition eliminates the need for EMS to remove and replace the electrodes from the patient's chest upon arrival, as they can now seamlessly connect our electrodes to their heart monitors, thanks to the newfound compatibility with Zoll Plus AEDs.

## **TRAINING**

In 2023, Barron County offered two training courses below that were open to the public. Department-specific training is identified elsewhere in this packet.

- Emergency Management partnered with UW-Wisconsin Madison Extension to host a Planning for Emergency Livestock Transport and Response (PELT-R) course on October 27 2023 in the EOC. This course was designed for responders who have the potential of responding to transportation crashes involving the release, injury, or entrapment of livestock/animals. Topics included: Animal handling, movement, and containment; biosecurity, extrication of animals from trailers, and euthanasia decision-making process. Approximately 15 responders attended the course.
- National Weather Service Annual Storm Spotter Training (open to Public) on April 5<sup>th</sup> in the Barron County Government Center Auditorium with approximately 80 people in attendance from Barron and surrounding counties.

The previous section outlined projects completed within the last 3 months.

The following section identifies initiatives in-progress over the next 3 months.

# ACTIVE INITIATIVES

## **COMMUNICATIONS**

- LUMEN (CENTURY LINK) to AT&T
- NEXT-GEN TEXT-TO-911 & ESI-NET

In 2019, the Barron County Sheriff's Department 911 Center operated an Airbus call handling system supported by CenturyLink. At the time, the Airbus phone system, including all workstations and backroom networking equipment had passed its end-of-life status and could no longer be repaired or replaced. Barron County applied for, and was awarded, a grant in the amount of \$127,015 from the Wisconsin Office of Emergency Communications, Department of Military Affairs to begin our upgrade toward NextGen911 compliance. This consisted of upgrading the Airbus Call Handling System to a Vesta Platform, which is NextGen911 compliant.

In October 2022, the 911 Center applied and was awarded a second grant from the WI Office of Emergency Communications, Department of Military Affairs in the amount of \$69,273. This project funding provided the interface, firewalls, and ORT testing that were needed to connect Barron County to the statewide NG911 ESINet/SMS system.

Throughout the remainder of 2024, Barron County will be installing the Phase 2 equipment provided by this grant. We will also complete an onsite state assessment to ensure we are prepared to begin the final Phase 3. Once signed-off for Phase 3, we will begin signing agreements with our area phone service providers to route NextGen911 information from the field into our 911 Center through text messaging. Which is also called "Text-to-911" service.

In 2023, Lumen (CenturyLink) announced that it will be pulling all operations out of Wisconsin and will not renew any of its annual agreements with 911 Centers. This left Barron County in a unique position as Lumen had already provided equipment bids that were used to secure future project funding through state grants.

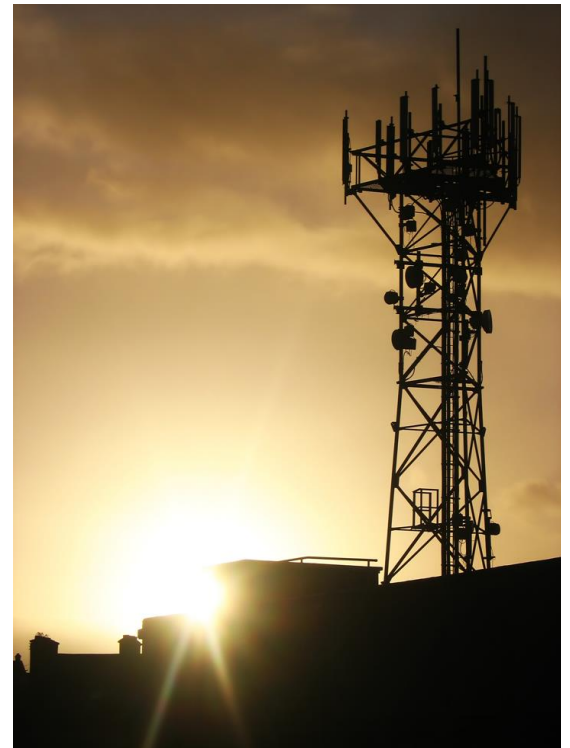
Due to this abrupt change, Barron County has signed-on with AT&T as the new provider of 911 services. This also includes signing agreements with AT&T to replace Lumen as the provider partner of NextGen services. New service and equipment bids have been received and the project timeline has been re-established. Although the change in vendors created a setback, the project completion goal of July 2024 should still be met.

NextGen911 has a component named ESINet, which connects the Barron County 911 Center with the State of Wisconsin through hardware and software. ESINet is managed by AT&T and the current status of the project in the Dispatch Center is outlined below. This project is the equipment backbone that will allow the Barron County 911 Center to transition to Next-Gen 911 and receive text-to-911 calls.

The current project status is as follows:

- AVPN circuits are currently pending completion
- Motorola is waiting for a Project Manager to be assigned on the Motorola side of the initiative
- Site Survey was completed on January 10<sup>th</sup> (passed)
- AT&T Router Installation – pending the completion of the AVPN circuits
- The 1<sup>st</sup> GIS training was completed on January 8<sup>th</sup> 2024

Once the text-to-911 capability is installed later this year and fully operational, we will be looking ahead at "video-to-911" capability. This service has not been fully built-out in our industry so there's still some time and growth that needs to occur before this capability is available at the agency level.



## **EXERCISES**

Emergency Management recently organized a tabletop simulation at the Barron County EOC involving staff from the Boy Scout (Camp Phillips) in Haugen. The simulated scenario revolved substantial windstorm causing a significant tree blowdown on the property, preventing responders from accessing injured campers. The participants included Camp Phillips Staff, Bear Lake/Haugen Fire, DNR/Fire Wardens, Rice Lake Fire, and Emergency Management staff.

Following the exercise, the collective decision was made to approach the Barron County Property Committee with a proposal to allocate a small section of Barron County Forest Trail (located on the south side of Camp Phillips, Map: C-10) for the Boy Scouts' use. Camp Phillips has committed to widening the trail to accommodate emergency vehicles and ensuring its continual maintenance for emergency vehicle ingress/egress. Emergency Management will be presenting this concept to the Barron County Property Committee for consideration in the near future.

## **RADIO MAINTENANCE**

To maintain Barron County's extensive public safety radio network infrastructure, an annual maintenance agreement has been secured each year with a local communication vendor. Due to the high cost of this service, a Request for Proposal (RFP) was released for 2023, soliciting bids from our area communication vendors. "GenCom" from Eau Claire won the bid and will be providing annual maintenance for Barron County's public safety radio network from this point forward. This move saved several thousand dollars per year.

## **HAZARD MITIGATION PLAN UPDATE**

The draft plan is complete and has been submitted to Wisconsin Emergency Management (WEM) for preliminary review to ensure consistency with FEMA mitigation planning requirements. All cities, villages, and participating public educational institutions have received their draft sub-plans with threat and capabilities assessments and mitigation recommendations specific to their community.

Once WEM has completed their review and any plan changes made, local adoption will begin. The Village of Almena, which is pursuing FEMA BRIC grant funding for a community safe room, may adopt sooner with the caveat that they will accept any technical plan changes in response to WEM's review. The grant amount is \$47,250 with \$36,000 from FEMA, and \$11,250 local match. Once the final plan is approved, it will be distributed to local stakeholders for adoption.

## **INTEGRATED PREPAREDNESS PLANNING (IPP)**

Over the course of 2023, Barron County Emergency Management has been working on developing a strategic plan guided by input we receive from our stakeholders. Discussions of this plan, called an Integrated Preparedness Plan, has been with individuals and organizations throughout Barron County. At the conclusion of this planning process, Emergency Management will focus on these priorities over the next three years.

Once preparedness priorities have been identified by the county stakeholders, Emergency Management will conduct an "Integrated Preparedness Plan Workshop". During this workshop, the stakeholders will work with Emergency Management to formulate the path forward to address the top five priorities.



## **PUBLIC SAFETY RADIO UPGRADE (SIMULCAST)**

### **JANUARY UPDATE**

Barron County is in the process of upgrading its countywide radio network infrastructure by incorporating a Simulcast System, which has several benefits to the various responder agencies:

### **ORIGINAL INFORMATION**

Barron County is in the process of upgrading its countywide radio network infrastructure by incorporating a Simulcast System, which has several benefits to the various response agencies:

For law enforcement in Barron County, there are 4 towers that use 4 different radio frequencies. A user needs to manually select the closest tower to hear dispatch. The sheriff's dept. overcame this by purchasing new portable radios with a "multicast scan" option. Not all radios have this capability and it is an additional cost for those that have capable radios.

A simulcast system would provide better coverage overall and we would be able to add lower power transmitters at sites such as Prairie Farm or Dallas that would improve coverage in the southwest corner of the county. The Sheriff's department radios have 4 zones that are used depending on the area of the county an officer is in. A simulcast would bring that number to 1.

For Fire/EMS, there are 8 different towers that share a common frequency. Users need to select the closest tower to effectively communicate with dispatch. This requires 8 different channels to be programmed in a user's radio. If there are multiple departments out in different parts of the county, it is common that users are not able to hear others on the channel in different parts of the county and users often talk on top of one another. With a simulcast system, ideally only 3 channels would need to be programmed. An example includes:

Channel 1: Dispatch outbound only. It is not uncommon that dispatch has to wait to page responders to an emergency because the channel is in use by responders that are onscene and coordinating other incidents. This outbound-only frequency would guarantee the dispatch always has a path to immediately page departments.

Channel 2: Normal day-to-day response coordination. This frequency would be used by all departments that are assigned to less-critical calls such as a car accident with minor injuries, a small outside fire, etc. These are the common low-level calls that can be stacked on one frequency.

Channel 3: Major incident coordination or pre-planned events. This frequency would be reserved for disasters and major incidents such as tornadoes, wind storms, multi-agency fires, mass casualty incidents, major hazmat, search & rescue, etc. These are the high-acuity incidents that involve multiple agencies requiring heavy coordination.

Most of our fire repeaters are several years past their end of life status and parts are no longer available for repair. Radio service providers have been keeping parts from equipment that is replaced to repair other equipment. Equipment should be replaced with modern equipment that has parts available and is capable of simulcast.

Barron County also often receives interference from Buffalo and Douglas County. Since the installation of Simulcast would require all radios in the county to be reprogrammed. This would be a good time to program our equipment to eliminate that interference.

### **Automated Hazmat Response Plan Jennie-O Turkey Store**

Because of the close proximity of Jennie-O to Barron's City Center and the nature and quantity of chemicals present in the facility, Emergency Management collaborated with designated emergency response agencies to develop an automated emergency response strategy.

This preliminary plan aims to enhance the efficiency of response actions and advocate for an automated approach to initial response decision-making. The ongoing development of the plan is underway, and once the draft is finalized, it will be shared with stakeholders.

## **EMERGENCY NOTIFICATIONS**

A critical incident is an event or situation that poses a significant threat to life, health, property, or the environment, and requires immediate attention and response. Examples include tornadoes, windstorms, chemical leaks/spills, severe weather, active shooter, facility evacuations, etc. Being notified when a critical incident occurs, even if it doesn't directly impact you, can have several benefits:

**Information Flow:** In times of crisis, accurate information is crucial. Being notified allows you to access reliable information from official sources, reducing the spread of misinformation and ensuring that you make well-informed decisions.

**Community Awareness:** Critical incidents often have community-wide implications. Being informed allows you to stay aware of events that might affect your local area or the broader community.

**Preparedness:** Knowledge of critical incidents enables individuals to be better prepared for potential consequences. This could include taking preventive measures, having emergency supplies on hand, or knowing evacuation routes in case the situation escalates.

**Psychological Preparedness:** Knowing about critical incidents in advance helps individuals mentally prepare for potential disruptions. This psychological preparedness can reduce stress and anxiety during uncertain times.

In order to enhance situational awareness, the emergency management team is actively developing a Critical Incident notification group within the IamResponding platform. This group is envisioned to include designated local government officials and community stakeholders who recognize that incident notification serves the purpose of keeping individuals informed about critical incidents rather than solely indicating the need for evacuation. The aim is to provide situational awareness and facilitate emergency planning. As this initiative progresses, the team will reach out to the specified personnel identified to be included in the contact list.

<b><u>School Administration:</u></b>	This notification is being designed for selected administrative personnel within each school. This alert will include all schools so that wide area notifications can be made quickly. For example; if an active threat is occurring at one school, an alert can be sent to this group, which would notify all schools in Barron County of what is occurring so they can initiate an immediate lockdown.
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<b><u>EOC Activation Alert:</u></b>	This notification will be assigned to personnel specifically responsible for staffing and operating the Barron County Emergency Operations Center (EOC) during an emergency incident. This would save time over using a call-down tree and would provide everyone on the team with the same information at the same time.
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<b><u>Major Incident Alert:</u></b>	This notification will be reserved for specific individuals that will benefit from having a heads-up that a disaster or major incident is imminent or actively occurring. Recipients would include administration, transportation, highway, public health, certain department heads, and others. This would be a "heads-up" notification only and would not warrant a physical response unless indicated.
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Additional lists may be created in the near future as needs are identified.

### **Critical Incident Group in IaR to inform Barron County School Administration of critical events**

Like the previously discussed idea, this category would include Barron County School Administrators, Principals, and other staff members designated by the school as essential to the mission. The objective of creating this notification group is to promptly inform all schools in Barron County when one of them faces an active threat. This notification allows other facilities to initiate lockdown procedures until the situation is under control and there are no further threats to the community. This notification group has already been created and is fully functional at this time.



## **COUNTYWIDE FIRST RESPONDERS**

Emergency Services of Barron County (ESBC) currently rosters 8 personnel to provide administrative, planning, and logistical support. The first responder roster currently consist of 35 countywide first responders equipped with a fully-stocked response gear bag with medications such as Albuterol, Narcan, Epinephrine, and Glucose. Responders are also provided with liability insurance and workers compensation coverage. The Rescue Task Force (RTF) Team consists of an additional 24 trained members with separate response gear.

Mutual Aid Agreements have also been signed with Rusk County and agreements are in discussions with Polk County. In 2024, there will be a focus on training, gear & supplies, and increasing the number of team member responses. To continue team growth, 5 more first responders will be added to the countywide roster in February.

The ESBC Facebook page ([www.Facebook.com/ESBarronCounty](http://www.Facebook.com/ESBarronCounty)) has 5,900 followers and the website ([www.EmergencyServicesBC.org](http://www.EmergencyServicesBC.org)) has been viewed by 18,467 visitors.



## **RESCUE TASK FORCE (RTF)**

In May 2019, a Committee was formed to facilitate the creation of a Rescue Task Force (RTF) Team under the Medical Branch of Emergency Services of Barron County (ESBC).

This team is responsible for responding into the warm zone of active shooter incidents (under the protection of law enforcement officers) to extract injured patients and relocate them to an interior Casualty Collection Point (CCP). Firefighters then meet the patients at the CCP entrance and relocate them to an awaiting medical triage area outside of the facility. The nationwide RTF Initiative has proven to be the most effective method of saving the lives of patients with gunshot wounds.



The Rescue Task Force (RTF) team currently consists of approximately 30 volunteers from Barron County Fire Departments that have completed First Aid, CPR, and the Tactical Combat Casualty Care (TCCC) Course, which was provided to all members. For physical protection, RTF members are escorted by armed law enforcement officers anytime they are operating in a hazardous environment. Additionally, the team has invested in ballistic gear bags which contain bulletproof vests, ballistic helmets, patient evacuation equipment, and medical supplies. These gear bags are staged throughout Barron County so they can be brought to the incident by various responders instead of relying on a selected few. Additional gear bags will be purchased over the coming years as funds become available.

The next step is training, as the department will be scheduling hands-on training sessions with municipal police departments so team members can become familiar with each other. Additional information will be published as the team is further developed.

### **MISSING PERSON SEARCH TEAM**

To supplement local response efforts in locating missing persons, Emergency Services of Barron County (ESBC) is planning to expand its operational capability to include a Search & Rescue (S&R) Branch. Participation on this team will be open to current Barron County responders only. There will not be a membership capacity, however applicants will be required to pass a background investigation before formally being accepted onto the team.

This type of team will provide many response benefits including a full planning group and highly-trained search members. Once initial training has been completed, specialty teams will be created; such as a snowmobile search group, ATV/UTV search group,



Drone search group, and ground search personnel. These groups will be designed for rapid deployment and will be provided with training such as basic & advanced search techniques, missing person actions & expectations, wilderness rescue, and medical training. Each year, members will also complete 4 hours of continuing education and participate in an annual full scale exercise.

Once established, the team will serve as a regional response resource for surrounding counties upon request. Additional information on this group will also be released as the team is assembled.

### **UPCOMING TRAINING**

**Farmedic** – With agriculture being one of the most dangerous industries in America, significant injuries and deaths occur to farmers, family members, and rescue personnel each year. These types of emergencies require specialized knowledge of farm machinery, chemicals, and specific rescue techniques. The National Farmedic Program allows responders to participate in hands-on field training involving tractor rollovers, PTO entanglements, pesticide exposures, common farming chemicals, silo fires, and dealing with livestock. A training flyer will be published when training dates are confirmed.



#### **First On The Scene**

(this training is geared toward the general public) Considering the hazards surrounding the farming industry, traumatic injuries occur on a frequent basis. In these types of incidents, critical decisions and actions need to be made and implemented in a logical order. If not, risk of further injury or death to the victim is increased.

“First On The Scene” is a program that teaches farm family members, farm employees and the general community how to make important decisions at the scene of a farm emergency prior to the arrival of emergency responders.

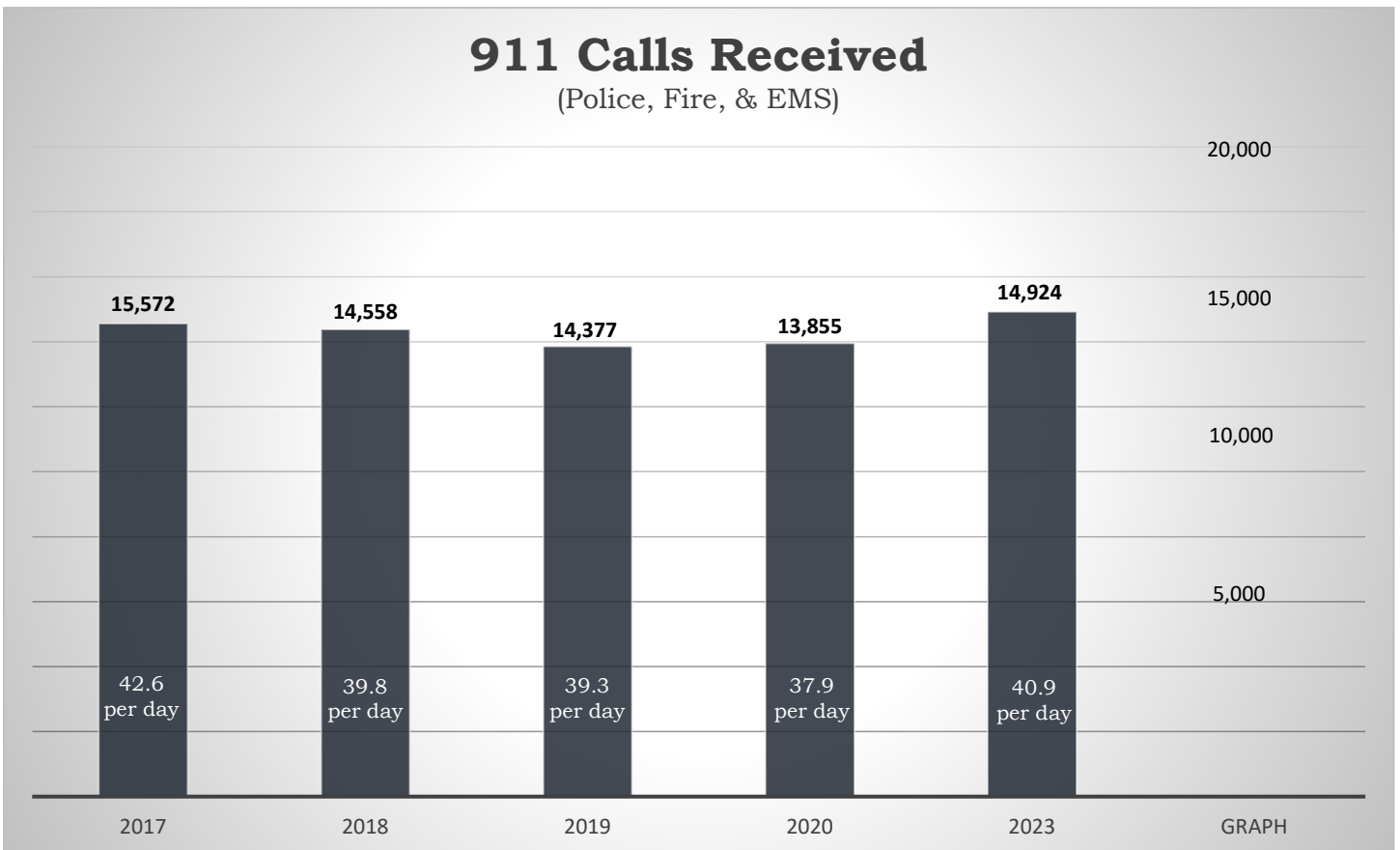
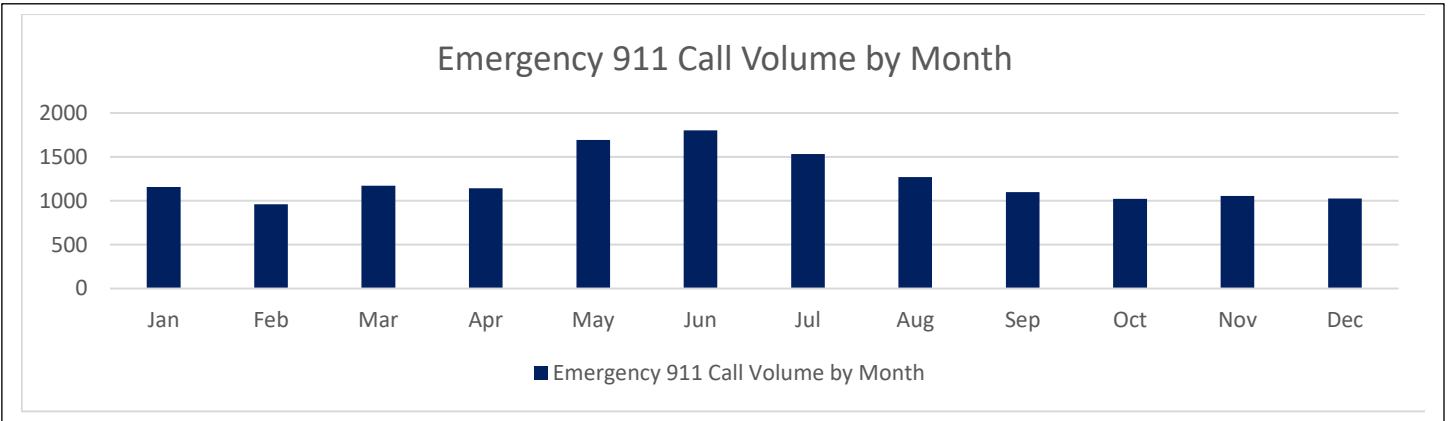
The program is designed to lead participants through various scenarios that will force them to think about typical injury incidents and make proper decisions and reactions. Topics include tractor overturns, machinery entanglements, grain bin emergencies, silo emergencies, chemical emergencies, and electrical emergencies.

The training is intended for all farm groups such as farm managers, employees, spouses, 4-H and FFA groups, etc. Participation as a family or as a farm work group is encouraged. A training flyer will be published when training dates are confirmed.

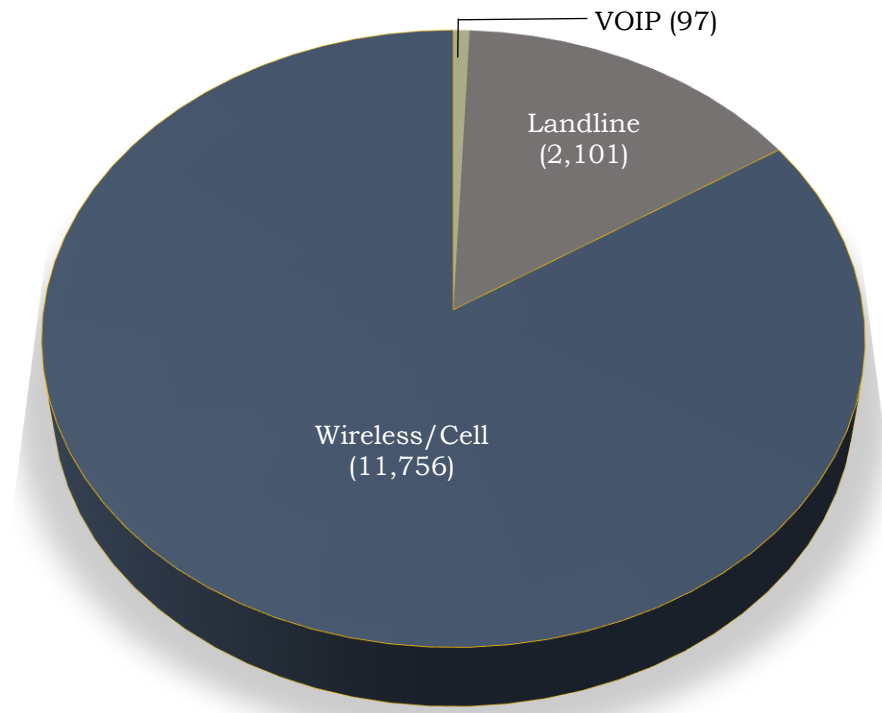
**END OF REPORT**

# ANNUAL STATISTICS

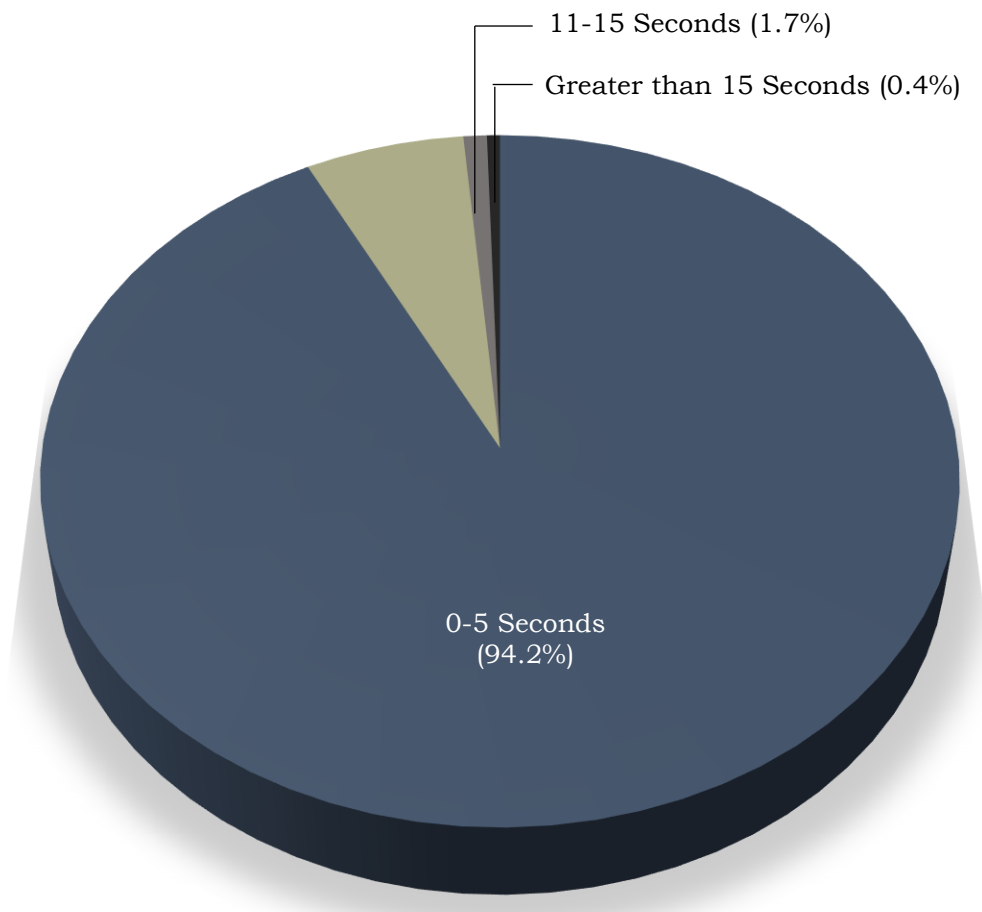
Total Number of CADs Created	38,511
Total Number of Inbound Phone Calls Received	52,147 (14,924 Emergency Calls) (37,223 Non-Emergency Calls)
Total Number of Outbound Phone Calls made from the 911 Center	16,641



Total Number of Inbound 911 Phone Calls into the 911 Center: **13,954**

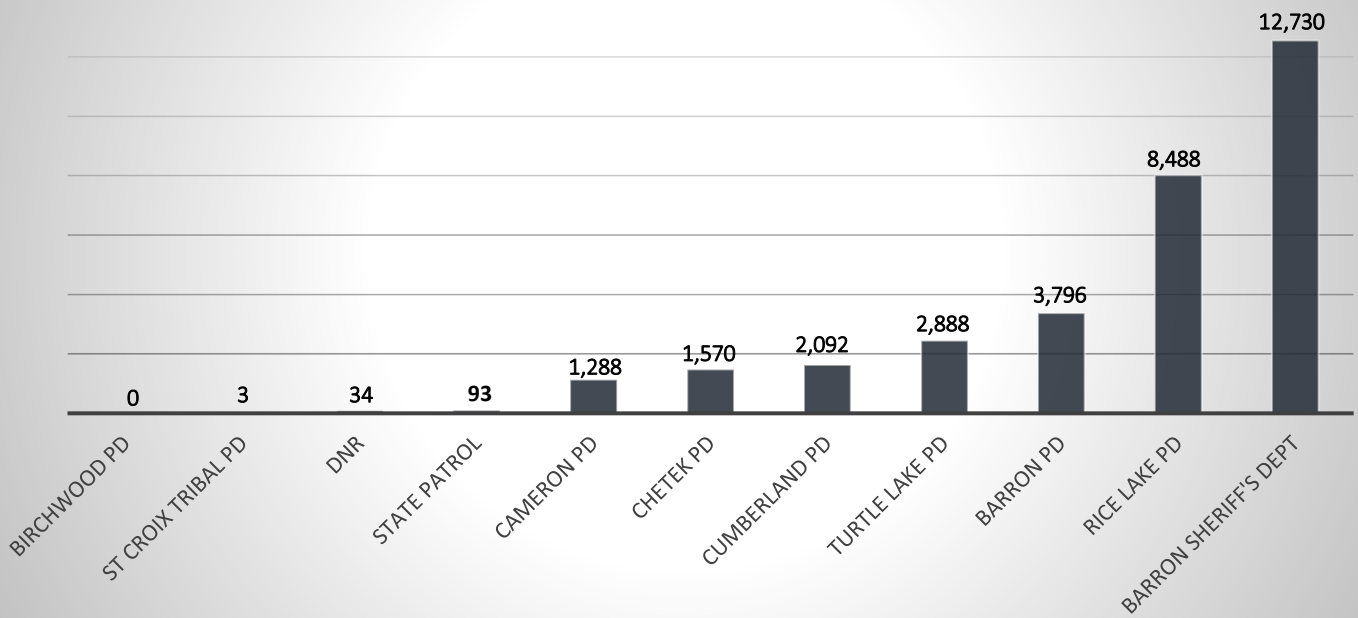


**Average 911 Ring-To-Answer Time (3 Seconds or less)**





## Law Enforcement Calls (32,982 Total)



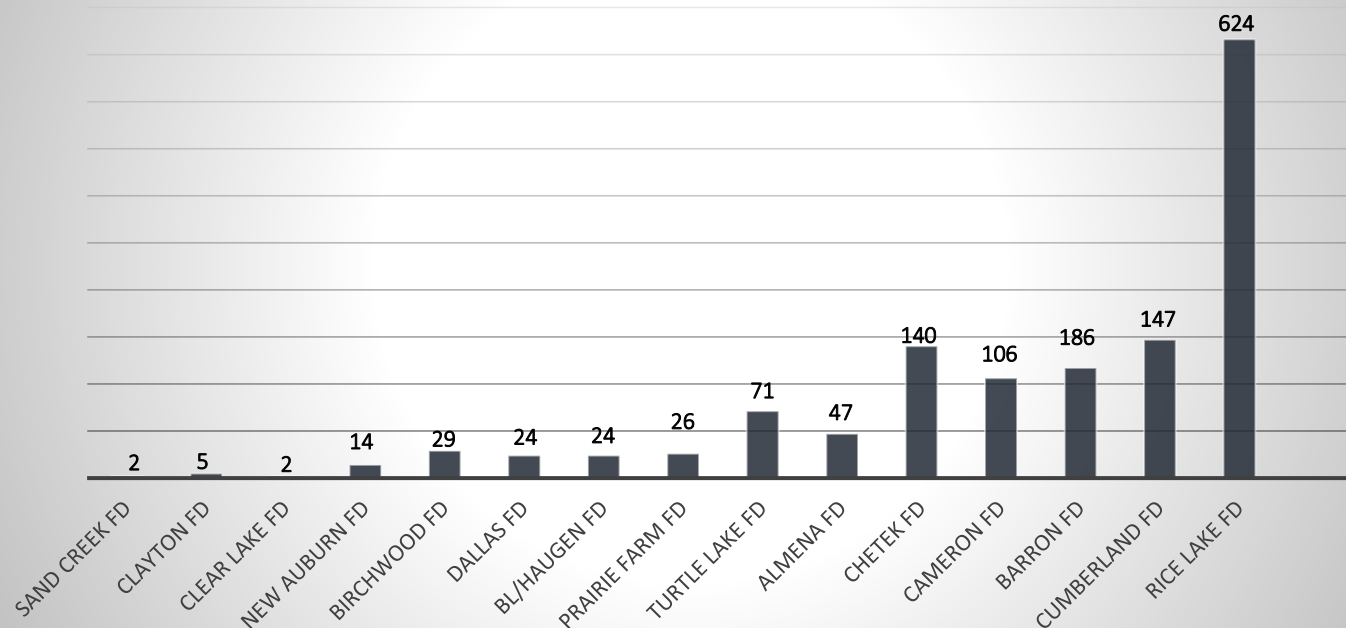
LAW ENFORCEMENT STATISTICS	
Traffic Stop	7236
911 Hang-Up	2892
Suspicious/Wanted Psn,Veh,Cir	1357
911 Misdeal	1262
Traffic Complaint	1210
Motorist Assist	1012
Call for Service	959
MVA Non-Injury	942
Dog Case	883
Welfare Check	757
Disorderly Conduct	740
Paper Service	558
Lockout	473
Information	448
MVA Auto vs Animal	434
911 Non-Emergency	428
Traffic Hazard	420
Theft Complaint	393
Animal Complaint	363
Warrant	355
Mental Disorder / Behavior	343
Harassment/Stalking/Threat	324
Drug Complaint	304
Commercial Burglary Alarm	301
Transport	286
Damage / Vandalism	282
OWI	246
Attempt to Locate	243
Domestic Disturbance	241
Lost and Found	222
Fraud/Deception	220

<b>LAW ENFORCEMENT STATISTICS (Continued)</b>	
Traffic Stop Rec	158
Civil Complaint	152
Noise Complaint	152
Residential Burglary Alarm	140
Protection Papers	138
DNR Complaint	134
Hit and Run	128
Missing Person	127
Shoplifting	125
Stolen Vehicle	125
Gas Drive Off	122
Livestock on Highway	108
Intoxicated Person	106
Property Dispute/Exchange	104
Suicidal Person	104
Ordinance Violation	98
Burglary/Home Invasion	85
Sexual Assault	73
Extra Patrol	70
Fight in Progress	58
Fireworks Complaint	58
Open Door	56
Repossession	55
Assault/Battery	53
Road Blocked	53
Littering	50
Search Warrant	50
Abuse/Abandonment/Neglect	47
ATV/Boat/Snowmobile Complaint	46
Barking Dog	42
Duress Alarm	41
Animal Bite/Attack	41
Gunshots Complaint	35
Underage Drinking	33
Outside Fire	32
Funeral Assist	29
Landlord/Tenant Dispute	27
Runaway/Found Person	26
Unknown Problem	26
Worthless Check	25
Utility Complaint	24
Man with a Gun	23
Paper Service	22
Probation	21
Indecency	16
Recovery of Stolen Property	15
Chase / Pursuit	14
K9 Assist	12
Suspicious Package	11
Severe Weather Alert	8
MVA Auto vs Pedestrian	6
Robbery / Car Jacking	3
Abduction / Kidnapping	2
ERT Callouts	5



## Fire Department Calls

(3,319 Total)

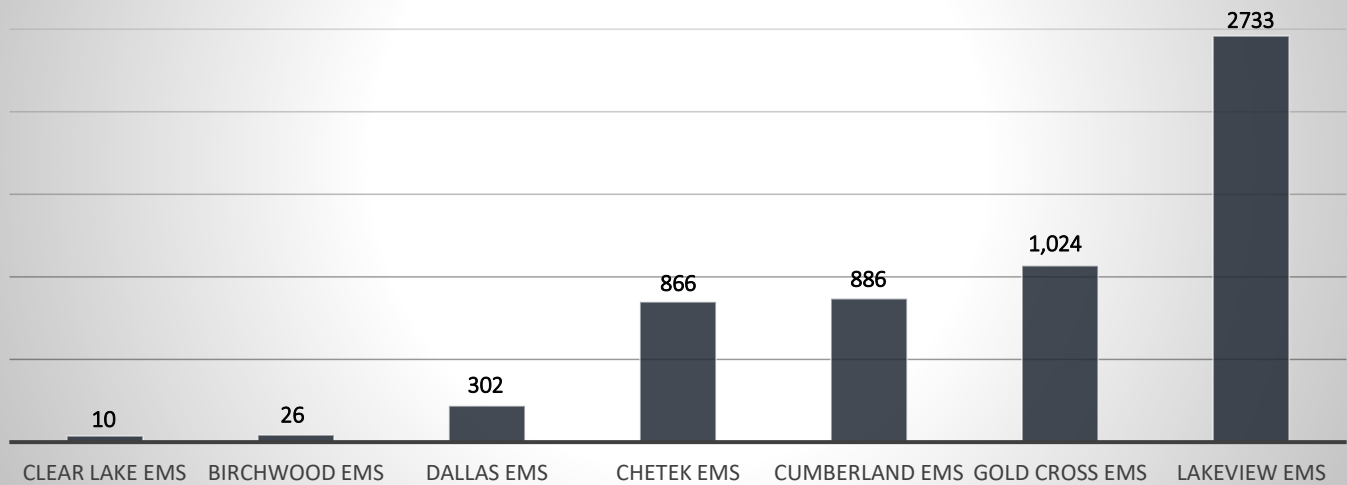


### FIRE DEPARTMENT STATISTICS

Commercial Fire Alarm	150
Outside Fire	59
Residential Fire Alarm	57
Carbon Monoxide Alarm	46
Staffing Page	45
Odor Investigation	41
Gas Leak	24
Grass/Brush Fire	16
Electrical Hazard	13
Call for Service	12
Structure Fire	10
Road Blocked	9
Smoke Investigation Outside	9
Public Assist	8
Passenger Vehicle Fire	5
Man with a Gun	5
Public Assist	3
Search Warrant	3
Utility Complaint	3
Controlled Burn	2
Commercial Vehicle Fire	2
Elevator Rescue	2
Unknown Problem	2
Duress Alarm	1
Assist Other Agency	1
ATV/Boat/Snowmobile Complaint	1
Chase/Pursuit	1

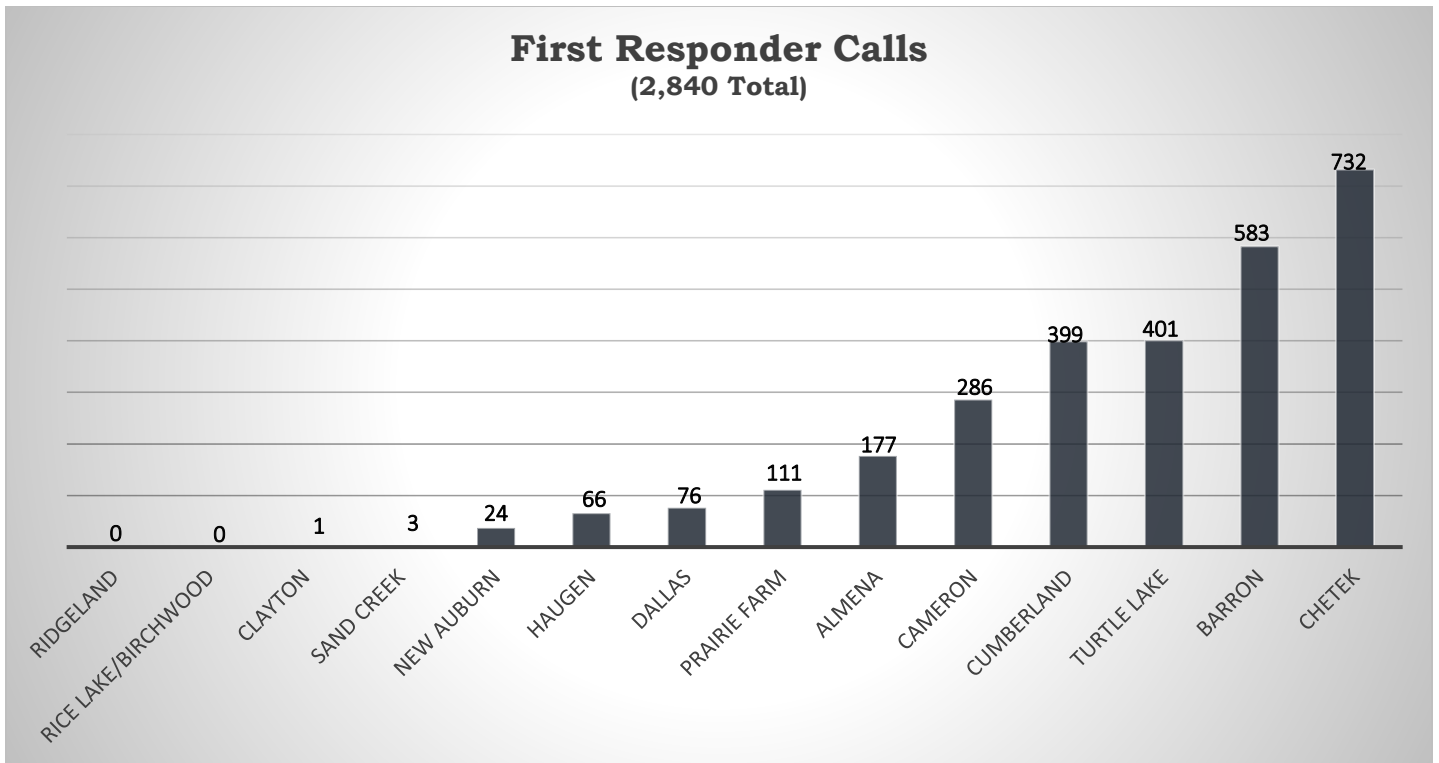
**Statistics do not include mutual aid requests**

## EMS Calls (5,544 Total)



EMS STATISTICS	
Sick Person	1176
Fall	964
Breathing Problems	431
Chest Pain	218
Medical Alarm	144
Unconscious/Fainting	132
Seizures	107
Abdominal Pain	106
Unknown Problem	92
Hemorrhage	89
Stroke	86
Diabetic	85
Heart Problems	74
Back Pain	63
Traumatic Injuries	42
Allergies/Envenomations	33
MVA with Injuries	18
Call for Service	10
Pregnancy/Childbirth	9
Headache	8
Non-Emergency	6
Overdose Poisoning	6
Choking	5
Test Call	5
Structure Fire	4
Intoxicated Person	4
Mental Disorder / Behavior	4
Public Assist	3
Transfer/Interfacility (EMS)	3
MVA Boat/ATV/Snow/UTV	3
Psychiatric / Abnml Behavior	3
Burns	2
Cardiac Arrest	2
Outside Fire	2
Suicidal Person	2
Transport	2

## First Responder Calls (2,840 Total)



### FIRST RESPONDER STATISTICS

Sand Creek	3
Clayton	1
New Auburn	37
Dallas	24
Bear Lake/Haugen	96
Prairie Farm	129
Almena	244
Rice Lake/Birchwood	0
Cameron	282
Turtle Lake	401
Cumberland	399
Chetek	610
Barron	602
Ridgeland	0

**END OF REPORT**



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